

INTERPRETATION SUPPORT POLICY

Purpose

This document sets out the policy of Procare Group Pty Ltd (Procare) and its related businesses & entities, including PC Legal Pty Ltd, Procare Loss Adjusting, in relation to supporting those with sensory impairments and language barriers.

Scope

This policy applies to all Procare Group Employees, Contractors and Clients.

Support

Procare is committed to assisting those with sensory impairments and English language barriers with the aim of supporting their continued participation in employment and the community to ensure they are not disadvantaged.

Procare will provide this support by:

- 1. Organising relevant language interpreting services
- 2. AUSLAN Interpreters
- 3. Phone Support where impairments limit mobility

If you are liaising with Procare and require this support, please contact our office.

Contact

Email: info@procaregroup.com.au

Phone: 02 9086 8000

Post: PO Box 7006, Alexandria NSW 2015

Att: Privacy Officer